



# CAMPUS CONFRONTATIONS

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SILENCE vs. VIOLENCE (Style under Stress)

SILENCE	VIOLENCE
Masking	Controlling
Avoiding	Labeling
Withdrawing	Attacking

Chart: *Crucial Conversations* by Patterson, McMillan & Switzler

BIBLICAL PRINCIPLES FOR CONFRONTATION (Philippians 4)

- Check your attitude.
- Be courteous, generous, and moderate.
- Trade worry for prayer.
- Get an accurate view of the situation and of others.

TEACHER to STUDENT CONFRONTATIONS

- Remember who the leader is.
- Remember that consequences change behavior and attitudes, not nagging or complaining.
- Remember that love should lead the way.
- Take it seriously.
- Don't be over-the-top.
- Avoid language that will escalate a situation.
- Keep confrontations as private as possible.
- Keep others out of it as much as possible.
- Be as professional as possible.

TEACHER to PARENT CONFRONTATIONS

- Ask for a time to talk.
- This professional approach conveys the seriousness.
- Be honest, and let the facts do most of the talking.
- Explain what you did or will do to correct the problem.
- Don't go on too long... no one is enjoying this.
- Be a listener.

STAFF CONFRONTATIONS: CRITICAL KEYS

- Self-awareness
- Safety to converse
- Listening skills
- Mutual respect

